

Service Desk Engineer

Location: Wakefield

Due to business expansion an exciting opportunity has arisen for a Service Desk Engineer to join our dynamic team.

The pure technology group is a leading provider of technology services and solutions to SME, corporate and public sectors. Technology is designed to match customer strategy: cloud, hybrid, on-premise, mobile from DataCentre to Device. Investment in the talent, skill and dedication of our people translates universally into exemplary customer service; on time, every time, all of the time.

This is an opportunity to join a successful company at the right time, ahead of further growth, and be instrumental in developing and guiding technical excellence.

Responsibilities for the role may include some of the following:

- Analytical fault finding on networks and systems;
- Repair of server, storage and end-point systems;
- Communication of information to technical and none technical users;
- IT service desk and on-site delivery (following a rota system attending site as required);
- IT service delivery.

To be considered for the role you must have:

- Solid experience in 2nd /3rd line IT support;
- Technical experience or qualifications in Microsoft and related products;
- Experience of service desk environments;
- Experience with Datacentre Technologies and Cloud Services;
- Server, storage and end-point technology experience;
- Excellent customer service skills.

Benefits Include:

- Excellent salary;
- Leading bonus plan and/or profit share;
- Full benefits package including personal development plan;
- Funded training and accreditation;
- Fantastic work environment.

If you're seeking an exciting and challenging role where you can use your skills and learn new ones, whilst influencing the success of growing business then please send your CV together with details of salary expectation to: careers@tptg.co.uk

Further information on the pure technology group can be found at www.tptg.co.uk

The pure technology group are an equal opportunities employer and welcome applications from all sectors of the community.